

REQUEST FORM FOR KOI POND VISIT AND HEALTH TREATMENT / ADVICE

I, the undersigned, Full names		
Address to visit		
Tel:	Cell:	Home:
E Mail		
Nature of problem		
Date and method of treatments the last 7 days		
Volume of pond		
Amount of fish		

hereby request Paul Viljoen from Koi Online to visit my pond and to furnish me with a report on health problems that we may encounter with our koi fish (if possible) and to treat them accordingly or alternatively advise on the proper treatment procedure and/or possible further tests. I acknowledge that the tariff will be as follows, some medication and tests included, together with a 30 page health manual written by Paul.

Ponds up to 20 000 liters: R 450; Ponds above 20 000 liters: R 550;

I hereby further acknowledge the following:

1. Although Paul has been doing health advice and treatment of koi for a period of 7 years, Koi Online and Paul does not accept any liability for damages of whatsoever nature arising from the visit or treatment of fish, unless they/he acted grossly negligent;
2. I declare that no other medication than listed above was administered to our koi within the last seven days;
3. I acknowledge that the fee stated above will only include travelling costs up to 60 km, one visit of maximum 1 hour, taking a scrape/scrapes for analysis with a microscope if necessary and water testing. I will be liable for any other medication required or extra travelling costs beyond the stated 60 km @ R 1.50 per km, calculated from their premises.
4. I confirm that I have paid the amount into the bank account of Koi Online's agent being Viljoen Jordaan & Nell Attorneys, Absa bank, Acc no 1000512733, branch code 334409 (Table View) and enclose a copy of proof herewith.
5. The visit will be done within 24 hours after the request, acceptance and payment if possible but at least within two days. The fee shall be payable even if I cancel the request, unless I cancel more than four hours before the visit, in which case a cancellation fee of R 100.00 shall be retained to cover administration and bank costs.
6. I will ensure proper access to the pond at the scheduled time and should I for some or other reason fail to give access at the time, I shall be liable for the full abovementioned fee.
7. Should Koi Online be unable to provide the services after payment for some or other reason at the scheduled time or within two days, they will only be liable to reimburse me immediately with the payment, and they will not be liable for any possible consequential damages.

Signed: _____

Date: _____

Who is Paul Viljoen?

1. Paul is the owner of Koi Online, a Koi dealership for more than 7 years, specializing in Japanese koi;
2. He has been importing high quality koi from Japan for the last four years on behalf of various dealers in the country in his capacity as sole agent in South Africa for OrnaFish International, one of the largest Japanese koi exporters in the world.
3. He is also a breeder, currently developing a koi farm in Klein Dassenberg, known as Nishiki Koi farm, where he has hundreds of Japanese koi available.
4. He is the owner and administrator of the most active koi forum in the country, hosted at <http://koionline.forumotion.com> and www.koiforum.co.za, giving advice on koi health issues.
5. He has written a website on koi covering all the aspects of koi keeping, hosted at www.koionline.co.za and has written various articles on koi, including a 32 page Koi health manual used by many.
6. He also stocks most of the common medicine available for treatment of koi, and has done various experiments on koi medication.
7. He is also a committee member of the South African Koi Society.